

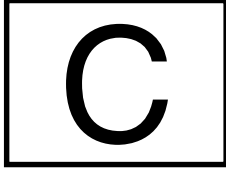
This Question booklet contains 28 pages which is inclusive of cover page.

**DO NOT OPEN THIS QUESTION BOOKLET UNTIL ASKED TO DO SO.**

**जब तक कहा न जाए, इस प्रश्न-पुस्तिका को न खोलें।**

Q.P. Booklet Series

प्रश्न-पुस्तिका सीरीज़



Q.P. Booklet No.

प्रश्न-पुस्तिका क्रमांक

Question Paper : Paper III

प्रश्न-पत्र : प्रश्न-पत्र III

Question Paper Name : (Four core area of Hospitality - F & B Service, Front Office, House Keeping, Food Production)

प्रश्न-पत्र का नाम : आतिथ्य के चार मुख्य क्षेत्र – एफ एण्ड बी सर्विस, फ्रंट ऑफिस, हाउस कीपिंग, खाद्य उत्पादन

Duration : 2 Hour

अवधि : 2 घण्टे

Total Marks : 200 Marks

कुल अंक : 200 अंक

Please fill in the following details in his/her own handwriting using ball point pen.

कृपया निम्नलिखित जानकारियों को अपनी हस्तलिपि में बाल पॉइंट पेन का प्रयोग करके भरिए।

Roll No.

रोल नं.

Answer Sheet No.

उत्तर पत्रक क्रमांक

Name of Candidate \_\_\_\_\_

परीक्षार्थी का नाम

Signature of Candidate \_\_\_\_\_

परीक्षार्थी के हस्ताक्षर

**PLEASE READ INSTRUCTIONS ON THE BACK COVER CAREFULLY.**

**पिछले कवर पर दिए गए अनुदेशों को ध्यान से पढ़िए।**

**THIS QUESTION BOOKLET AND THE OMR ANSWER-SHEET ARE TO BE RETURNED ON COMPLETION OF THE TEST.**

**परीक्षा पूरी होने पर यह प्रश्न-पुस्तिका तथा ओ.एम.आर. उत्तर-पत्रक लौटा दें।**



### Paper-III

(Four core area of Hospitality - F & B Service, Front Office, House Keeping, Food Production)

1. Traditional method to clear the wine by placing them on pupitre is known as
  - (a) Degorgement
  - (b) Remuage
  - (c) Cuvee
  - (d) Meuniere
  
2. What is the average pressure in a champagne bottle
  - (a) 1-2 atmospheres
  - (b) 4-6 atmospheres
  - (c) 8-10 atmospheres
  - (d) 12-14 atmospheres
  
3. This style of champagne is semi sparkling
  - (a) Cuvee de Prestige
  - (b) Brut
  - (c) Cremant
  - (d) Charmat
  
4. This wine takes its name from an island of same name in Atlantic ocean
  - (a) Sherry
  - (b) Marsala
  - (c) Vermouth
  - (d) Madeira

5. Which of the following is not a major wine producing region of USA
- (a) Oklahoma
  - (b) Oregon
  - (c) California
  - (d) Washington
6. Which of the following is not a control measure while writing a KOT
- (a) Indication is given between the courses
  - (b) If a few lines are left, that space is struck off
  - (c) Quantity of each dish is written in words rather than in numbers
  - (d) All KOTs are serial numbered
7. Cigars should be best stored at a temperature of
- (a) 4 to 8 degree C
  - (b) 8 to 12 degree C
  - (c) 15 to 18 degree C
  - (d) 20 to 24 degree C
8. Which of the following is an international brand of Cigar from Cuba
- (a) Santa Clara
  - (b) Davidoff
  - (c) Excalibr
  - (d) Cohiba

9. Corona is a term associated with
- (a) Shape of Cigar
  - (b) Size of Cigar
  - (c) Colour of Cigar
  - (d) Tobacco quality in a Cigar
10. Leaf size is the chief criterion for the classification of tea plants. Which of the following is known to have largest tea leaves
- (a) Assam Tea plants
  - (b) China Tea plants
  - (c) Combod Tea plants
  - (d) Oolong Tea plants
11. Liqueur coffee with Tia-maria is known as
- (a) Monk's coffee
  - (b) Royale coffee
  - (c) Serville coffee
  - (d) Calypso coffee
12. Widely noted as the most expensive coffee in the world , they are partially digested coffee cherries, eaten and defecated by a particular animal
- (a) Civet coffee
  - (b) Doppio coffee
  - (c) Macchiato coffee
  - (d) Jamaican coffee

13. Malaga is a sweet white fortified wine that comes from the country of
- (a) Portugal
  - (b) Spain
  - (c) Italy
  - (d) France
14. Which of the following is not a silver cleaning method
- (a) Burnishing machine
  - (b) Polivit
  - (c) Plate powder
  - (d) Sulphur wash
15. Capacity of a high ball glass is about
- (a) 8 ounces
  - (b) 10 ounces
  - (c) 12 ounces
  - (d) 14 ounces
16. Size of a table cloth on a 3 ft × 3 ft square table is
- (a) 48 inches × 48 inches
  - (b) 54 inches × 54 inches
  - (c) 60 inches × 60 inches
  - (d) 72 inches × 72 inches

17. Which of the following is a Canape
- (a) Homard newberg
  - (b) Osso Bucco
  - (c) Champignons sur croute
  - (d) Chateau Briand
18. Which of the following is a soft cheese
- (a) Brie
  - (b) Edam
  - (c) Stilton
  - (d) Gruyere
19. Which of the following cheese is from France
- (a) Camembert
  - (b) Ricotta
  - (c) Gouda
  - (d) Parmesan
20. Average space requirement per person in a Fish-bone shape seating plan is
- (a) 6-8 sq.ft
  - (b) 10-12 sq.ft
  - (c) 14-16 sq.ft
  - (d) 18-20 sq ft

21. It is agueridon preparation involving steak, worcestershire sauce, vinegar, shallots, mushrooms etc and brandy to flambé
- (a) Steak Diane
  - (b) Boeuf steak a'l Americaine
  - (c) Chateaubriand steak
  - (d) Salisbury steak
22. Caper sauce is an accompaniment of
- (a) Roast lamb
  - (b) Roast mutton
  - (c) Boiled mutton
  - (d) Boiled beef
23. It is one of the accompaniments of Roast Turkey
- (a) Cranberry sauce
  - (b) Apple sauce
  - (c) Mint sauce
  - (d) Horseradish sauce
24. 'Miller' is a popular beer brand from
- (a) Belgium
  - (b) Denmark
  - (c) Holland
  - (d) USA



25. Which of the following is a Tennessee whiskey
- (a) Jim Beam
  - (b) Jack Daniels
  - (c) J&B
  - (d) Glenfiddich
26. Occupancy percentage X ARR =
- (a) ADR
  - (b) Achievement factor
  - (c) GOPAR
  - (d) REVPAR
27. Room rate given to a guest whose room is booked by selected travel agencies is known as
- (a) GDS rate
  - (b) Consortia rate
  - (c) CGVR rate
  - (d) CAT rate
28. Online portals like MMT and Goibibo are examples of a hotel's
- (a) Room inventory
  - (b) Deeded property
  - (c) Room distribution channel
  - (d) Centralized reservation system

29. Comparison of a guest's folio balance to the amount of credit established for that guest is called as
- (a) Credit limit report
  - (b) Guest balance report
  - (c) Defibrillator
  - (d) Displaced revenue
30. Hotel term for significantly reducing room rates for a given date
- (a) Flash rate
  - (b) Dump rate
  - (c) Hurdle rate
  - (d) Cradle rate
31. Accidental damage of flower vase by a guest may be charged to him by raising the following voucher
- (a) VPO
  - (b) MCV
  - (c) POS
  - (d) IOU
32. Data entry location in a PMS is called as
- (a) Field
  - (b) Point
  - (c) Capsule
  - (d) Coordinate

33. GST on a realized amount of Rs 2000 for a room/night is
- (a) 0 percent
  - (b) 6 percent
  - (c) 12 percent
  - (d) 18 percent
34. Which of the following is not a mandatory requirement for 5 star classification of hotels
- (a) Adherence to the tenets of 'Safe and honorable tourism'
  - (b) Bar with alcohol service
  - (c) Facility for digital transactions
  - (d) Eco friendly practices
35. Which of the following is not a Starwood hotel brand
- (a) Westin
  - (b) Sheraton
  - (c) Le Meridien
  - (d) Fairmont
36. Which Indian hotel chain was founded by Patanjali Keswani
- (a) Sarovar
  - (b) Lemon Tree
  - (c) Park In
  - (d) Citrus

37. Hotel XYZ has a total room inventory of 360 rooms. On the night of 28th March 2019, 8 rooms were out of order, 240 rooms were occupied and 5 non-guaranteed reservations were no-shows. Hotel earned a total room revenue of Rs 2,75,000. Calculate ARR
- (a) Rs 763.88
  - (b) Rs 1145.83
  - (c) Rs 1185.34
  - (d) Rs 1211.45
38. Hotel ABC has 450 rooms. On a given date 280 rooms are occupied. Some rooms are occupied on double occupancy while others are on single occupancy. Housecount for this date is 340. Calculate double occupancy percentage.
- (a) 21.42
  - (b) 37.77
  - (c) 62.22
  - (d) 75.55
39. Deccan Odyssey is an example of a
- (a) Motel
  - (b) Resort
  - (c) Rotel
  - (d) Boutique hotel
40. Front office accounting formula is
- (a) Previous balance + debits - credits
  - (b) Previous balance + credits - debits
  - (c) Previous balance + credits + debits
  - (d) Previous balance - credits - debits

41. Actual Average Rate divided by Potential Average Rate is equal to
- (a) GoPAR
  - (b) Room Contribution margin
  - (c) Equivalent occupancy percentage
  - (d) Room rate Achievement factor
42. Which term is usually NOT associated with groups
- (a) Rooming list
  - (b) Cut-off date
  - (c) Sleeper
  - (d) Master folio
43. Room only plan is called as
- (a) European Plan
  - (b) Continental Plan
  - (c) American Plan
  - (d) Bermuda Plan
44. Fixed amount of cash given by general accounts department to front office cashier to pay for visitors paid out and foreign currency exchange etc is known as
- (a) Due bank
  - (b) Turn In
  - (c) Imprest
  - (d) Net receipts

45. Hotel which is small, stylish and with thematic rooms
- (a) Heritage
  - (b) Boutique
  - (c) Chalet
  - (d) Time share
46. Wrong account posting which is identified before night audit of that day will be corrected by creating a/an
- (a) Allowance voucher
  - (b) Correction voucher
  - (c) Transfer voucher
  - (d) IOU voucher
47. Scanty baggage guest is a possible
- (a) Sleeper
  - (b) Sleep out
  - (c) Skipper
  - (d) Bounce-off
48. Which type of hotel is more likely to have an efficiency room
- (a) Airport hotel
  - (b) Business hotel
  - (c) Motel
  - (d) Resort

49. Guest registration happens at the following stage of guest cycle
- (a) Reservation
  - (b) Pre-arrival
  - (c) Arrival
  - (d) During stay
50. Last minute purchase by the guest which is not posted till his check out is called as
- (a) Late charge
  - (b) Late check out
  - (c) Handling charge
  - (d) Split charge
51. A room that has been made inaccessible by security, due to theft or death is known as
- (a) Out of order
  - (b) Emergency room
  - (c) Plugged room
  - (d) Blocked room
52. A type of training where actual work condition is stimulated in a class room
- (a) Class room training
  - (b) Vestibule training
  - (c) Role playing
  - (d) Cross training

53. \_\_\_\_\_ is a motivation technique used for employees that perform very few and simple tasks.
- (a) Job enlargement
  - (b) Job enrichment
  - (c) Job analysis
  - (d) Job description
54. This involves a staffing schedule that varies from typical 9am to 6pm workday. Variations include part time & flexi hours.
- (a) Zero base scheduling
  - (b) Duty roaster
  - (c) Staffing guide
  - (d) Alternative scheduling
55. Alternative term for cross training
- (a) Job rotation
  - (b) Job sharing
  - (c) Job training
  - (d) Job transfer
56. Murphy beds are also known as
- (a) Hide-a-bed
  - (b) Hideaway bed
  - (c) Hidden bed
  - (d) Foldable bed



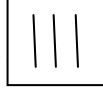
57. Equipment used to check gloss flooring
- (a) Areometer
  - (b) Reflectometer
  - (c) Glossometer
  - (d) Glassometer
58. Lux meters are used to check
- (a) Wattage of bulb
  - (b) Illumination of the area
  - (c) Reflectance of the area
  - (d) Purity of the bulb
59. A structure usually made from interwoven pieces of wood, bamboo or metal that is made to support a climbing plant or plants
- (a) Fence
  - (b) Picket
  - (c) Jaal
  - (d) Trellis
60. A unique flower arrangement that requires no base or container. It means spreaded flower arrangement
- (a) Nonohana
  - (b) Morimano
  - (c) Shikibana
  - (d) Ukibana

61. Viscose rayon, acetate rayon are example of
- (a) Regenerated fibres
  - (b) Synthetic fibres
  - (c) Mineral fibres
  - (d) Animal fibre
62. This type of cotton is native to Mexico and Central America & the fibres are from 7/8 to 1/4 of an inch in length
- (a) Upland cottons
  - (b) Long staple cottons
  - (c) Short staple cottons
  - (d) Suprema cotton
63. The chemical formula for cleaning benzene is
- (a)  $C_6H_6$
  - (b)  $C_{10}H_{16}$
  - (c)  $CCL_4$
  - (d)  $CH_3OH$
64. Traditional European lodging for travelling pilgrims is known as
- (a) Chalets
  - (b) Hospice
  - (c) Apartotel
  - (d) Lanai

65. Cultivation of shrubs, trees & vines for fruit
- (a) Olericulture
  - (b) Pomology
  - (c) Ornamental
  - (d) Viticulture
66. An oven like machine using steam under pressure. Also known as sterilizer
- (a) Auto pressure machine
  - (b) Cylindrical machine
  - (c) Autoclave machine
  - (d) Auto scrubber machine
67. One denier equal \_\_\_\_\_ of a gram
- (a) 10/100 gm
  - (b) 5/100 gm
  - (c) 2/100 gm
  - (d) 1/100gm
68. What is the recommended procedure for performing CPR on adult?
- (a) 2 lung inflation & 15 chest compressions
  - (b) 1 lung inflation & 10 chest compressions
  - (c) 5 lung inflation & 10 chest compressions
  - (d) 3 lung inflation & 15 chest compressions

69. The third stage in the metamorphosis of an insect is known as
- (a) Larvae
  - (b) Pupa
  - (c) Lymph
  - (d) Adult
70. Which of the following is not a mosaic tile:
- (a) Clay
  - (b) Glass
  - (c) Marble
  - (d) Wood
71. What is the ratio of turpentine, methylated spirit, linseed oil & vinegar in furniture polish
- (a) 2 : 1 : 2 : 1
  - (b) 1 : 2 : 1 : 2
  - (c) 1 : 1 : 1 : 1
  - (d) 1 : 1 : 2 : 1
72. Caucasian carpets originated from which place?
- (a) Nepal
  - (b) Turkey
  - (c) Afghan
  - (d) Persia

73. Identify the symbol for the instruction



- (a) Hang up while soaking wet to drip dry.
- (b) Hang up wet
- (c) Dry on flat surface
- (d) Hang to dry or line dry

74. Agent used to treat Heena (Mehndi )stain

- (a) Methylated spirit
- (b) Diluted oxalic acid
- (c) Warm milk
- (d) Boiling water

75. A continuous wall panelling that extends from floor to half way up the wall.

- (a) Dado
- (b) Wainscot
- (c) Wall treatment
- (d) Wood Parquet.

76. If refined oil falls on kitchen floor and there is no time to clean, what can be done immediately to prevent slips:

- (a) Sprinkle salt on it
- (b) Throw boiling water on it
- (c) Drop some food color on it
- (d) All of the above

77. Which of the following is a machine that is used for making puree or paste:
- (a) Gravity slicer
  - (b) Pulverizer
  - (c) Lazy suzanne
  - (d) Brat pan
78. An American classification term for chicken eggs that are less than 35 grams is:
- (a) Poussin
  - (b) Marigold
  - (c) Peewee
  - (d) 1000 years eggs
79. Travelling/transfer of heat within a solid matter is called:
- (a) Convection
  - (b) Conduction
  - (c) Radiation
  - (d) Gratination
80. Which of the following flours has a greyish brown color with earthy bitter taste:
- (a) Maize flour
  - (b) Spelt flour
  - (c) Corn flour
  - (d) Buckwheat flour

81. Which of the following is Not a type of sweetner used in kitchen/bakery/confectionary:
- (a) Samna
  - (b) Treacle
  - (c) Isomalt
  - (d) Liquid glucose
82. The process of giving marks on the top of the dough with a sharp blade or knife (it helps the bread expand during baking without cracking it), is called:
- (a) Panning
  - (b) Scaling
  - (c) Scoring
  - (d) Glazing
83. Which of the following is also known as 'Devil's Dung':
- (a) Asafoetida
  - (b) Basil seeds
  - (c) Tamarind
  - (d) Cassia bark
84. Find the starchy plant used in the cuisine of Andhra Pradesh among the given options:
- (a) Agathi
  - (b) Tapioca
  - (c) Cowpeas
  - (d) Gongura

85. What is the name of the round & shallow copper utensil with a slightly concave bottom, used for cooking big cuts of meat or poultry in Awadhi cuisine:
- (a) Bhagona
  - (b) Tahini
  - (c) Lazzat e taam
  - (d) Lagan
86. A Goan steamed dish made by paste of rice flour, grated coconut & jaggery wrapped in a jackfruit leaf to resemble a cone; is named:
- (a) Putte
  - (b) Shevyo
  - (c) Xacutti
  - (d) Bebinca
87. Find the correct group of dishes made by using lamb ribs as the main ingredient:
- (a) Kabargah & Rista
  - (b) Rista & Tabak maaz
  - (c) Gustaba & Rista
  - (d) Tabak maaz & Kabargah
88. Hand minced vegetable preparation from southern India which is stir fried with grated coconut and spices, is known as:
- (a) Payasam
  - (b) Phyllo
  - (c) Poriyal
  - (d) Plantain



89. Among the given options, which one is Not an equipment used in Tandoori cooking:
- (a) Veeli
  - (b) Gaddi
  - (c) Seekh
  - (d) Jodi
90. Which of the following is Not an example of casing used in sausage making:
- (a) Plastic casing
  - (b) Collagen casing
  - (c) Polymer casing
  - (d) TCM casing
91. A very popular German sausage that has become famous the world over because of its use in the popular sandwich 'hot dog', is:
- (a) Frankfurter
  - (b) Bratwurst
  - (c) Boudin blanc
  - (d) Mortadella
92. Among the given options, which one is Not a type of Caviar:
- (a) Dodine
  - (b) Beluga
  - (c) Sevruga
  - (d) Sterlet

93. The pasta which is like spaghetti but the shape is slightly concave (like a flattened spaghetti), is called:
- (a) Paccheri
  - (b) Linguine
  - (c) Ravioli
  - (d) Canneloni
94. The classic mix ingredients of 'fine herbs' are:
- (a) Chives, tarragon, cilantro & marjoram
  - (b) Tarragon, marjoram, leeks & chives
  - (c) Parsley, chives, chervil & tarragon
  - (d) Chervil, parsley, mint & chives
95. The process of covering the meat with a piece of fat or bacon before cooking is called:
- (a) Barding
  - (b) Basting
  - (c) Brushing
  - (d) Dressing
96. Which of the following is Not a root vegetable used in British cuisine:
- (a) Swede
  - (b) Parsnip
  - (c) Gloucester
  - (d) Skirret

97. The process of adding wine or liquid to hot pan to dissolve the sediments to form a sauce, is called:
- (a) Searing
  - (b) Basting
  - (c) Deglazing
  - (d) Flambeing
98. Which of the following is Not an ingredient from Chinese cuisine:
- (a) Shark's fin
  - (b) Cat eyes
  - (c) Bird's fin
  - (d) Frog legs
99. Which one is an important step in production process of Chocolate:
- (a) Conching
  - (b) Fleuing
  - (c) Rolling
  - (d) Curdling
100. Which is an example of a churn-frozen dessert:
- (a) Affogato
  - (b) Risotto
  - (c) Yogorito
  - (d) Gelato

## INSTRUCTIONS TO CANDIDATE

### परीक्षार्थी के लिए अनुदेश

- Candidate must read the instruction before start replying :

जवाब देना आरम्भ करने से पहले उम्मीदवार को निर्देश पढ़ना चाहिए :

  - There are 100 Multiple Choice Questions in this booklet, all carry equal marks.  
100 बहुविकल्पी सवाल इस पुस्तिका में हैं, तथा सबके अंक बराबर हैं।
  - For correct answer darken/blacken the appropriate bubble/circle.  
सही सवाल का जवाब देने के लिए उचित बुलबुला/वृत्त काला करें।
  - Use blue or black ball point pen.  
नीले या काले रंग की स्याही का उपयोग करें।
  - Each correct answer carry **two** marks.  
प्रत्येक सवाल के सही जवाब के दो अंक मिलेंगे।
  - For a wrong answer 0.50 marks will be deducted.  
एक सवाल के गलत जवाब के लिए 0.50 अंक की कटौती की जाएगी।
  - No mark will be awarded for question not attempted.  
प्रश्न का प्रयास नहीं करने पर कोई अंक प्राप्त नहीं होगा।
  - Darkening of two or more bubbles/circles for answering MCQ will be treated as wrong answer.  
दो या दो से अधिक बुलबुले Darkening कर MCQ प्रश्न के लिए उत्तर को गलत जवाब माना जाएगा।
- Candidate must write his/her name, Roll Number and Answer Sheet Number on the cover page of this Question Paper Booklet.

उम्मीदवार अवश्य इस प्रश्न पत्र बुकलेट के कवर पेज पर अपना नाम, रोल नंबर और उत्तर-पत्र नंबर लिखें।
- Candidate must hand over the question paper booklet along with Answer Sheet to the invigilator at the end of Examination.

अभ्यर्थी परीक्षा उपरांत प्रश्न-पत्र के साथ-साथ उत्तर-पत्र शीट को अन्वेषक को सौंप दें।
- No extra sheet will be given to the candidate for rough work. They can use any blank space on the Question paper booklet for the purpose.

किसी कच्चे काम के लिए उम्मीदवार को कोई अतिरिक्त कागज नहीं दिया जाएगा। वे प्रयोजन के लिए प्रश्न-पुस्तिका में किसी भी रिक्त स्थान का उपयोग कर सकते हैं।