SUBJECT CODE: BHM112 EXAM DATE: 13.12.2019

ROH	No
IVOLL	INO

## NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY, NOIDA ACADEMIC YEAR - 2019-2020

COURS SUBJE TIME A		: : :	1st Semes Foundation 03 Hours	on Course			A age Service - I	MAX.	MARKS: 100	
		(Ma	arks allotte	d to each	question	n are give	n in brackets)			
Q.1.	In a tabular form classify catering establishments. Explain restricted market catering in brief.  OR									
	What do you understand by welfare catering? Give examples and explain <b>any one</b> in detail.									
Q.2.	List the hierarchy of a French and American fine dining restaurant.  OR									
	What are the duties and responsibilities of the senior captain?									
Q.3.	Explain different operating outlets in the F&B Service department of a large hotel.									
Q.4.	What are the attributes of a good waiter? Explain any ten.  OR									
	Justify the significance of interdepartmental co-operation for F&B Service									
Q.5.	Classify non-alcoholic beverages. Explain different types of cocoa and malted beverages.									
	Explain the manufacture of coffee. Write a short note on laced coffee.									
Q.6.	Explain different steps involved in the manufacturing of Tea. What are the different types of tea?									
Q.7.	Sketch the layout of a pantry. What are the salient features of a good pantry?									
Q.8.	Write short notes on (any four):									
	(a) (d) (g)	Cover Polivit Flatware	(b) (e) (h)	Mise-en- Baize Crockery		(c) (f)	A la carte Dummy waiter		(4x2 ½ =10)	
Q.9.	Give the (a) (d) (g) (j) (m)	d) Round dining table (e) g) Half plate (h) j) Serviette (k)		ng: Hi ball glass Snifter B&B plate Parfait glass Martini glass		(c) (f) (i) (l)	Dinner p Beer gob Height o Collins			
Q.10.	List the French equivalent of <b>any five</b> :									
		(a) Spoon (f) Plate	(b) Knife (g) Loung	ge waiter	(c) Car (h) For		(d) Black coffee (i) Floor waiter	(e) Glass (j) Barke		
	В	Match the followin (a) Coffee (b) Steward (c) Plate (d) Cover (e) Milk (f) Water	_		(i) (ii) (iii) (iv) (v) (vi)	Couve Café Comm Assiet Lait L'eau	iis de rang		(5x1=5)	

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